



## Equipment Specifications for Using Services at the Website of the Companies Registry's Trust or Company Service Providers Licensing Regime

### 1. General Requirements for PCs / Workstations / Mobile Devices

#### 1.1 Software

- i. Microsoft Windows 7 / 10, macOS, iOS, Android
- ii. Microsoft Internet Explorer (IE) 11 / Edge, Google Chrome, Safari
- iii. Adobe Acrobat Reader 9.0 or above (with Adobe Font Pack for Chinese Traditional and Chinese Simplified) for viewing documents in pdf format

### 2. Requirements for Login or Signing with Digital Certificates <sup>(Note 1)</sup>

#### 2.1 Digital Certificate

A personal recognised digital certificate issued by Hongkong Post Certification Authority or Digi-Sign Certification Services Limited.

#### 2.2 Hardware

A suitable smart card reader and related device / software driver for digital certificates embedded on Smart ID Cards. Please refer to the website of the Hongkong Post Certification Authority (<http://www.hongkongpost.gov.hk/product/eproduct/index.html>) for details.

#### 2.3 Software

e-Cert Control Manager Utility and other software for digital certificates embedded on Smart ID Cards or stored in security tokens. Please refer to the website of the Hongkong Post Certification Authority (<http://www.hongkongpost.gov.hk/index.html>) or Digi-Sign Certification Services Limited ([http://www.dg-sign.com/eng/product\\_and\\_services/product.htm](http://www.dg-sign.com/eng/product_and_services/product.htm)) for details.

## 2.4 Support Matrix <sup>(Note 2)</sup>

Please refer to the support matrix below for the use of digital certificates and digital wallets under different OS platforms and browsers at this website:

OS	Browser	Login or Signing with Digital Certificates	Browser for using Digital Wallet
Windows 7	IE 11, Chrome	File-based, Smart ID Card, Security Token	Chrome (for Google Pay)
Windows 10	Edge, IE 11, Chrome	File-based, Smart ID Card, Security Token	Chrome (for Google Pay)
macOS	Chrome, Safari	Not Supported	Safari (for Apple Pay)
iOS	Chrome, Safari	Not Supported	Safari (for Apple Pay)
Android	Chrome	Not Supported	Chrome (for Google Pay)

Note 1: User can also log in the user account and sign documents with his / her User ID and Password.

Note 2: Java SE Runtime Environment (JRE) 8 is required for the use of digital certificates embedded on Smart ID Cards or stored in security tokens. Please refer to the terms of each release of JRE license prior to use.

## 3. Supported Chinese Characters

Webpages support Chinese characters of the Hong Kong Supplementary Character Set (HKSCS-2008). The ISO 10646: 2011 version of HKSCS-2008 is available at the website of the Office of the Government Chief Information Officer. Please refer to its website ([https://www.ogcio.gov.hk/en/our\\_work/business/tech\\_promotion/ccli/download\\_area/mapping\\_table\\_2008.html](https://www.ogcio.gov.hk/en/our_work/business/tech_promotion/ccli/download_area/mapping_table_2008.html)) for detailed information.