

Equipment Specifications for Using Services at the Website of the Companies Registry's Trust or Company Service Providers Licensing Regime

1. General Requirements for PCs / Workstations / Mobile Devices

1.1 Software

- i. Microsoft Windows 10, macOS, iOS, Android
- ii. Microsoft Edge, Google Chrome, Safari
- iii. Adobe Acrobat Reader (with Adobe Font Pack for Chinese Traditional and Chinese Simplified) for viewing documents in pdf format

2. Requirements for User Login and Signing Web Forms with Digital Certificates or iAM Smart ^(Note 1)

2.1 Digital Certificate

A personal recognised digital certificate issued by Hongkong Post Certification Authority or Digi-Sign Certification Services Limited.

2.2 iAM Smart

"iAM Smart" mobile app provides the one-stop personalised digital services platform, which enables users to log in and use online services by their personal mobile phones. Please refer to the website of iAM Smart (https://www.iamsmart.gov.hk/en/) for more details.

2.3 Support Matrix

Please refer to the support matrix below for the use of digital certificates, iAM Smart and digital wallets under different OS platforms and browsers at this website:

os	Browser	Login or Signing with Digital Certificates or iAM Smart	Browser for using Digital Wallet
Windows 10	Edge, Chrome	\checkmark	Chrome (for Google Pay)
macOS	Chrome, Safari	\checkmark	Safari (for Apple Pay)
iOS	Chrome, Safari	\checkmark	Safari (for Apple Pay)
Android	Chrome	\checkmark	Chrome (for Google Pay)

3. Supported Chinese Characters

Webpages and web forms of this website support Chinese characters of the Hong Kong Supplementary Character Set (ISO/IEC 10646 and HKSCS-2016). For further information on the HKSCS-2016, please refer to the website of Common Chinese Language Interface of the Office of the Government Chief Information Officer (https://www.ccli.gov.hk/en/hkscs/what_is_hkscs.html).

December 2023

Note 1: A user can also log in his/her user account and sign web forms with his/her User ID and Password.